

Privacy Policy

We at www.waferthinstone.com respect the privacy of everyone who visits this Website and are committed to maintaining the privacy and security of the personal information of all visitors to this Website. By submitting data to us through this Website, you consent to our usage of your data in the manner set out in this Privacy Policy for the purpose of the services availed by you through our Website.

All rights are reserved by PAN CREATIONS INDIA (Owner). The content, code and applications contained on this Website, under the domain www.waferthinstone.com Website visitors may not reproduce, copy, or redistribute content or code in any form without prior written permission from the owner.

1. What information do we collect?

a. Personal Information

- i. At times we may request you to supply us with following personal information. Generally, this information is requested when you create user account or some information at the time of placing of order. We may gather the following information:
 - A. Name
 - B. Address
 - C. Email address
 - D. Mobile phone number/ telephone number
 - E. Alternate contact number
 - F. Date of birth
 - G. Gender
 - H. IP address (a unique identifier for your computer or other device).
 - I. Any personal information you may provide to us during any telephonic conversation or e-mail communication with our representatives.
 - J. Some of this personal information may constitute sensitive personal data or information including but not limited to financial information such as bank account, credit card (Part details), debit card (Part details) or other payment instrument details.
- ii. Information that is freely available in the public domain or accessible under the Right to Information Act, 2005 or any other law will not be regarded as personal information or sensitive personal data or information.

b. Non-personal information

- i. At this Website, information sent by your web browser and App, may be automatically collected. This information typically includes the domain name (the site after the @ in your e-mail address). It may also contain your user name (the name before the @ in your e-mail address). Other examples of information collected by our server include the Internet Protocol (IP) address used to connect the visitor's computer to the Internet, operating system and platform, the average time spent on our Website, pages viewed, information searched for, access times, Websites and Apps visited before and after a visitor visits our Website, and other relevant statistics. The amount of information sent depends on the settings you have on your web browser. Please refer to your browser if you want to learn what information it sends;
- ii. If you use our website for purchases or financial transactions (like when you purchase a product on the Website, we collect information about the purchase or transaction. This includes your payment information, such as your credit or debit card number and other card information, and other account and authentication information, as well as billing, shipping and contact details.
- iii. All such information (except the payment information, debit card & credit card details) will be used to assist us in providing an effective service on this Website. We may from time to time supply the owners or operators of third party websites from which it is possible to link to our Website with information relating to the number of users linking to our Website from such third party websites.;
- iv. We also use the information which we automatically receive from your web browser to see which pages you visit within our Website, which websites you visited before coming to ours, and where you go after you leave. This is helpful to understand how our visitors use this Website. We use this information in the aggregate to measure the use of our Website and to administer and improve our Website.

2. How do we make use of your personal information?

- a. We collect and use your personal information in order:
 - i. to provide information or interactive services through this Website to your e-mail address;
 - ii. to respond to the queries and/or process requests submitted by you in relation to any of our services or any other information sought by you or on your behalf;

- iii. to contact you in relation to any of our services/Products offered on our Website;
 - iv. to process applications submitted by you through the online process available on this Website to purchase any of product and avail any of the services provided by us;
 - v. to improve our business operations and to communicate about our products, services and businesses;
 - vi. to provide information regarding our product/ services and this Website , to your e-mail address or, where you wish it to be sent by post, to your name and postal address, to seek your feedback or to contact you in relation to those services offered on the our Website; and
 - vii. to process your requests on the Website and any possible later claims, to meet out our obligations in relation to any agreement you have with us, to resolve problems in relation to any product and Services supplied to you, to create products or services that may compliment your needs.
- b. By using this Website for the purpose, you are voluntarily releasing information to us. Your e-mail address will be used by us to respond to you.
- c. In addition, we may have collected similar information from you in the past. By entering this Website you are consenting to the terms of our information Privacy Policy and to our continued use of previously collected information. By submitting your personal information to us, you will be treated as having given your permission for the processing of your personal data as set out in this policy.
- d. We may also send you other information about us, the Website, our newsletters, our products, sales promotions, our other Website and Apps, SMS and e-mail alerts, anything relating to other companies in our group or our business partners. If you would prefer not to receive any of this additional information you may click the "unsubscribe" link in any email that we send to you or follow the unsubscription process as detailed in the SMS. Kindly note that unsubscribing from one medium does not automatically lead to unsubscription from the other. We endeavor that within 7 working days of receipt of your instruction, to cease to send you information as requested. If your instruction is unclear we may contact you for further information.
- e. All the information provided by a User, including sensitive personal information, is voluntary. You understand that we may use certain information of yours, which has been designated as 'sensitive personal data or information', (a) for the purpose of providing you the product/Services, (b) for commercial purposes and in an aggregated or non- personally identifiable form for research, statistical analysis and business intelligence purposes. We also

reserves the right to use information provided by or about the end-user for the following purposes:

- i. Publishing such information on the Website;
- ii. Contacting Users for offering new products or services;
- iii. Contacting Users for taking product and Service feedback;
- iv. Analyzing software usage patterns for improving product design and utility; and
- v. Analyzing anonymized practice information for commercial use.

3. How do we protect your information?

- a. We take appropriate measures to ensure that your information disclosed to us is kept secure, accurate and up to date and kept only for so long as is necessary for the purposes of the product/ service being availed; and
- b. We verify accounts and activity, and promote safety and security on and off our Services, such as by investigating suspicious activity or violations of our Terms, and to ensure our Services are being used legally.
- c. This site has reasonable security measures in place to protect the loss, misuse and alteration of the information under our control. Unauthorized attempts to upload or change information (or otherwise cause damage to this Website) are strictly prohibited.

4. Do we pass your information to third parties?

- a. We may pass your Personal Information including your name and address on to a third party in order to deliver the products/services to you;
- b. We may also share your data with our affiliates or agents or vendors providing services through the Website. You further authorize the affiliates or agents or vendors to use this information to provide services to you, directly or indirectly;
- c. We may also use your data in order to manage this Website , collect payments from you, enable you to subsequently use parts of this Website, detect any fraud or Site abuses, send you information relevant to the Website or our products, and in case we have any queries;
- d. We may disclose your information to service providers under contract who help with our business operations and services offered on the Website ;
- e. We may also disclose your information to respond to legal requirements, enforce our policies, respond to claims that a listing or other content violates the rights of others, or protect anyone's rights, property, or safety. Such information will be disclosed in accordance with the applicable laws and regulations;
- f. We may also share your information with law enforcement, governmental agencies, or authorized third-parties, in response to a verified request relating

to a criminal investigation or alleged illegal activity or any other activity that may expose us, you, or any other stakeholder to legal liability;

- g. We may also share your information with other business entities, should we undergo any corporate restructuring including any plan to merge with or be acquired by that business entity or start a joint venture. (Should such a combination occur, we will require that the new combined entity follow this Privacy Policy with respect to your information);
- h. Under no circumstances do we rent, trade or share your personal information that we have collected with any other person for their marketing purposes without your consent. We reserve the right to communicate your personal information to any third party that makes a legally-compliant request for its disclosure.

5. How long do we keep your information?

We will only keep your information for as long as we are either required to by law or as is relevant for the purposes for which it was collected.

6. Information placed on your computer - Cookies

- a. We may store some information such as cookies on your computer when you look at our Website. Cookies are text files containing small amounts of information which we download onto your computer or device when you visit our Website for record-keeping purposes. We can recognize these cookies on subsequent visits and they allow us to remember you.
- b. A few important things you should know about our use of Cookies:
 - i. We use both session and persistent Cookies. Session Cookies expire and no longer have any effect when you close your browser. Persistent Cookies remain on your device until you erase them or they expire;
 - ii. You are always free to decline Cookies if your web browser permits, although doing so may interfere with your use of our Website. Refer to the help section of your browser, browser extensions, or installed applications for instructions on blocking, deleting, or disabling Cookies;
 - iii. We encode and protect our Cookies so that only we can interpret the information stored in them;
 - iv. You may encounter Cookies from third parties, known as service providers, that we have allowed on our site that assist us with various aspects of our web site operations and services;
 - v. You also may encounter Cookies from third parties on certain pages of the websites that we do not control and have not authorized.

7. Children's And Minor's Privacy

We strongly encourages parents and guardians to supervise the online activities of their minor children and consider using parental control tools

available from online services and software manufacturers to help provide a child-friendly online environment. These tools also can prevent minors from disclosing their name, address, and other personally identifiable information online without parental permission.

8. Third Party Websites

- a. This Website may contains links to sites outside www.waferthinstone.com. We are not responsible for the privacy practices, the content, the authentic nature or safety of such other websites; and
- b. Our Website links to third party sites which we do not operate or endorse. These websites may use cookies and collect your personal or non-personal information in accordance with their own privacy policies. This Privacy Policy does not apply to third party websites and we are not responsible in any manner for third party websites.

9. Changes to this Privacy Policy

We reserve the right, at our discretion, to change, alter, modify, add, or remove portions from this Privacy Policy at any time so you are encouraged to review this Privacy Policy from time to time.

10. Contacting us

Questions, comments and requests regarding this Privacy Policy should be addressed to sunil@pancreationsindia.com